







# Manage international payments simply and securely

If your business handles multiple currencies, having a foreign exchange strategy in place is vital.

Currency markets are notoriously volatile, and even routine exchange rate fluctuations can have an impact on your profit.

Here at TorFX, our goal is to help protect your bottom line. We offer tailored solutions, dedicated account management and exceptional exchange rates to help you maximise your currency transfers and minimise risk.

# **About us**

We've been helping businesses take control of their currency transfers since 2004, working hard to save them time and money.

Over the years we've won multiple awards, earned an 'Excellent' score on Trustpilot, and helped countless businesses manage their foreign exchange requirements.

### We offer:

- Highly competitive exchange rates
- Personal account management
- Swift, secure transfers online or over the phone
- ✓ No transfer fees
- Specialist solutions and services
- Expert insights and market updates

## **Key facts**



Our group processes over £10.5bn in international payments every year



We employ over 750 people in 25+ offices



We have the highest credit rating with Dun & Bradstreet

We're proud of our best in class TrustPilot rating

**Trustpilot** 

We're authorised by the FCA in the UK and the Bank of Spain in the EU



# **Bespoke** currency solutions

We know that no two businesses are the same. Every company has its own strengths, challenges and requirements.

That's why we always take the time to understand your business before tailoring our approach to meet your needs.

## **Dedicated account management**

As a TorFX client, you'll be assigned a specialist Account Manager – a dedicated currency expert who will learn how your business works, monitor the markets on your behalf and help you manage your international payments efficiently with guidance on the different tools available.

### **Business Online**

With our market-leading online service your business can increase efficiency, control cash flow and streamline its international payments.

Use Business Online to:

- ✓ Make 24/7 transfers
- ✓ Check live exchange rates
- ✓ Buy currency in advance
- ✓ Set rate alerts
- ✓ Add new recipients
- ✓ View your balances
- ✓ Update your account information



If you want to find out more about how we can help your business, please get in touch:

+44 (0)1736 335250 | info@torfx.com

# **Our services**

We offer a range of services that can all be tailored to suit your business needs.

### **Spot contract**

Make an on-the-spot transfer, securing the most competitive current exchange rate for an immediate transaction.

### **Limit order**

If you'd like to achieve an exchange rate stronger than the current level, use a limit order to set your target and we'll automatically transfer your funds when your goal is achieved.

### **Market insights**

Stay up to date with the latest shifts in the currency market with regular updates prepared by our market technicians.

## **Buy currency in advance**

By purchasing currency in advance and storing it in your digital currency wallets until you need it, you can capitalise on strong exchange rates and speed up future payments.

### **Forward contract**

Pay a deposit to secure an exchange rate for up to two years in advance. This means you can budget with confidence, knowing exactly how much you'll receive.\*

### Stop loss order

Control the risk of an exchange rate suddenly falling by setting a worst-case rate. You can wait for conditions to improve but know your transfer is protected if they worsen.

### Flexible transfers

With Business Online you can check live exchange rates, make 24/7 transfers, securely add recipients, view your transaction history, and download contract notes.

## **Expert guidance**

Of course, all these products come with exceptional service. We'll work rigorously to understand exactly what your business needs, giving you the tools and guidance to optimise your currency transfers and keep your cashflow under control.

# \*Fixing a rate in this way would mean you'd miss out if the exchange rate strengthened but you'd be protected from any negative shifts.

# Regulated, rated and reliable

We're authorised by the FCA in the UK and regulated by the relevant bodies in all the countries we operate in.

We also keep our clients' funds in a segregated account\*, practise stringent compliance procedures, and hold the highest level of creditworthiness with Dun & Bradstreet.

## We've won multiple awards over the years, including:

- ✓ Business Moneyfacts Highly Commended Best Service from a Business FX Provider 2023
- ✓ Good Money Guide Best Forward Contract 2023
- Moneyfacts International Money Transfer Provider of the Year
   2016 – 2022
- Moneyfacts Best Customer Service 2016, 2017, 2019, 2020, 2021, 2022

\*Our bank providers do not monitor the funds we place on safeguarding accounts or how we operate these accounts. It is our responsibility to segregate funds.



# How we help

We work with businesses from a broad range of industries and sectors, including manufacturing, food and drink, IT, construction, pharmaceutics, travel, gaming, oil and gas, fitness and healthcare.

Our team can support with:

- ✓ Paying international invoices
- voices 

  Purchasing plant, equipment and machinery
- ✓ Repatriating overseas earnings
- Selling/buying a business
- Making overseas investments



# What our clients say

We're proud of the excellent relationships we build with our business clients.



## \*\*\*\*

### They won't let you down

I have had exceptional good service from TorFX I really cannot fault the professional way they have handled my business. From setting up my account to fixing a sensible exchange rate. They are prompt, they confirm everything in writing and even my bank was confident in transferring money.

### A Sydenham

### \*\*\*\*

### Helpful, quick and easy

The process for my AUD to GBP currency transfer was very simple and smooth. Setting up the account was easy and everyone I dealt was friendly and helpful. I am going to use TorFX next time I need to purchase goods from Europe for my business. Very happy.

#### Greg W

## \*\*\*\*

### TorFX, great service and onboarding support

TorFX offer a highly competitive service and I've had great, personalised service throughout the business account setup process - I would definitely recommend!

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# **How it works**

# Creating a business account with us is fast, easy, and free.



### Set up an account

You'll be asked for information about your business and requirements, and we may require some supporting documentation but we will let you know exactly what we need.



### **Transparent payments**

Our transfer process is completely transparent. We'll only execute a transaction if you explicitly instruct us to do so, at an exchange rate that you have agreed to, with no transfer fees applied.

Once you've booked a transfer, you'll get a Contract Note outlining the terms. The next step is to pay us the funds and we'll send the exchanged currency to your nominated account. It could be your bank account, or you might ask us to pay a client, supplier or employee directly.

You can then view your balance, transaction history and previous contracts online.



### Secure a rate

Once your details have been confirmed, your Account Manager will be in touch to introduce themselves and talk through your business requirements.



### Make a transfer

As soon as your account is open, you'll be ready to start making payments through TorFX. Simply log in to your online account or contact your Account Manager to arrange a transfer.

If you want to find out more about how we can help your business, please get in touch:

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Best Service from a Business FX Provider



# Create an account





## Get in touch to find out more

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